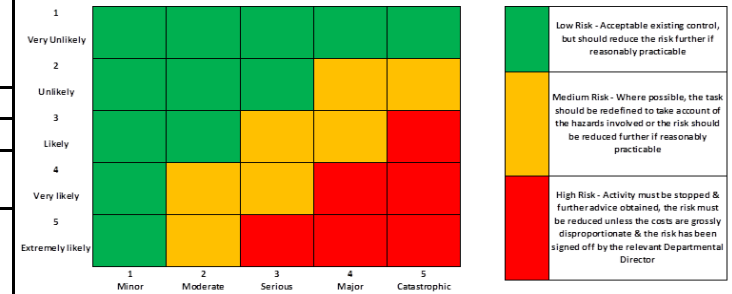


Assessment Title (Task, process, equipment or facility)		Use of Ladders	
Location	Customer Premises & all applicable areas in TMHUK	Date	01/04/2026
		Review date	31/03/2027
Prepared By (Team)		QHS Team, Elaine Greaves (QHS Manager), Service Group	
Legal / Best Practice Requirements / links to other assessments (eg COSHH)		Working at Height / Safe Use of Access Ladders & Step Ladders	



Hazard	Risk	Effect (Who / what affected)	Initial Risk			Current Controls (inc practices/ procedures)	Actual Risk			Additional Controls (inc practices/ procedures)	Action by and when
			Likelihood	Severity	Risk Level		Likelihood	Severity	Risk Level		
Note: The below applies irrespective of ownership of the ladder - this relates to ladder <u>use</u> .											
Injury through falling whilst climbing, using a ladder or working at height	Muscular injury to the human physique / possibility of death	TMHUK employees / property & equipment damage	3	4	M	1. Specific training on Working at Height is supplied via the TMHUK training programmes, such training would also include the selection of safe work area. 2. The training will be supported by a Safe Working Practice (SWP 04 - Working at Height). 3. All technicians are to follow the procedure detailed in SWP 04 - Working at Height.	1	4	L	All appropriate controls are in place that are reasonably practicable, no further action is necessary	
Ladder maintenance	Can contribute to an accident leading to serious injury	TMHUK employees / property & equipment damage / 3rd Party Contractors or customers	2	4	M	1. Ladders should be inspected prior to every use and damaged ladders should be reported and taken out of service immediately. 2. Inspection of Ladders prior to use - does not need to be recorded - Check for: Integrity of structure. Ensure no loose items. Steps free from debris or damage & not slippery. Ladder should be uniquely identified and have an in date tag. 3. All ladders require a biannual inspection by a competent person, which must be recorded onto the Special Tool Planner.	1	4	L	All appropriate controls are in place that are reasonably practicable, no further action is necessary	

Hazard	Risk	Effect (Who / what affected)	Initial Risk			Current Controls (inc practices/ procedures)	Actual Risk			Additional Controls (inc practices/ procedures)	Action by and when
			Likelihood	Severity	Risk Level		Likelihood	Severity	Risk Level		
Incorrect Use	Can contribute to an accident leading to serious injury	TMHUK employees / property & equipment damage / 3rd Party Contractors or customers	3	4	M	1. Ladders must be secured against unauthorised use (ie padlocked) and be stored correctly. 2. Only competent trained persons may use ladders, providing the ladder is: Securely fixed, tied (ideally at the waist) or footed. Extended at least 1m past the stepping off point or the highest rung to be reached by the person using the ladder. This does not apply if there are other adequate hand holds available. Set up to at least 75 degrees (i.e. 1m out for every 4m up). Used for Short periods only (30 minutes max). Only used where there are no other options. Any brace fitted is working & locking correctly. Used away from any doorways - seek assistance if essential. Used on clean level and firm footing. Ensure ladder is tall enough for the task. Not used within 6m of ANY power lines.	1	4	L	All appropriate controls are in place that are reasonably practicable, no further action is necessary	
Danger of falling objects	Cuts, bruises, muscular injury to the human physique or damage to property	TMHUK employees / customer / 3rd party contractors / site visitors / property & equipment damage	3	4	M	1. Specific training on Working at Height is supplied via the TMHUK training programmes, such training would also include the selection of safe work area. 2. The training will be supported by a Safe Working Practice (SWP 04-Working at Height). 3. All technicians are to follow the procedure detailed in SWP-04 - Working at Height. 4. When working at height all persons in the vicinity must wear a Safety helmet as well as any other required PPE. 5. The safety of those working nearby is addressed by adherence to SWP-01 "Work Area" for example, erection of barriers may be required to prevent unauthorised access.	1	4	L	All appropriate controls are in place that are reasonably practicable, no further action is necessary	
Adverse site conditions, wet, cold, windy, slippery etc..	Cuts, bruises, slips, trips, falls, muscular injury to the human physique	TMHUK employees / customer / 3rd party contractors / site visitors / property & equipment damage	2	4	M	1. Specific training on Working at Height is supplied via the TMHUK training programmes, such training would also include the selection of safe work area and adverse weather conditions. 2. The training will be supported by a Safe Working Practice (SWP 04-Working at Height). 3. All employees are to follow the procedure detailed in SWP-04 - Working at Height. 4. The safety of those working nearby is addressed by adherence to SWP-01 "Work Area" for example, erection of barriers may be required to prevent unauthorised access.	1	4	L	Site specific risk assessment may be required.	All Employees

Hazard	Risk	Effect (Who / what affected)	Initial Risk			Current Controls (inc practices/ procedures)	Actual Risk			Additional Controls (inc practices/ procedures)	Action by and when
			Likelihood	Severity	Risk Level		Likelihood	Severity	Risk Level		
Incorrect use or use of defected harness	Various injuries to the human physique / possibility of death	TMHUK employees	2	4	M	1. Specific training on Working at Height is supplied via the TMHUK training programmes. 2. The training will be supported by a Safe Working Practice (SWP 04-Working at Height). 3. All technicians are to follow the procedure detailed in SWP-04 - Working at Height. 4. Safety Harnesses are subject to a programme of formal inspection/replacement & should be visually inspected before each occasion of use. 5. No harness is required if used for access only. However, must be used if working from the ladder. 6. A secure fixing point for the harness is essential (see SWP-04 - Ladders). Note - Do NOT fix harness to the ladder.	1	4	L	All appropriate controls are in place that are reasonably practicable, no further action is necessary	
Use of customer Access equipment	Various injuries to the human physique / possibility of death	TMHUK employees / customer / 3rd party contractors / site visitors / property & equipment damage	2	4	M	1. SWP-04 (Working at Height) gives specific instruction in respect of using customer access equipment (See section 2).	1	4	L	All appropriate controls are in place that are reasonably practicable, no further action is necessary	
Non use of PPE	Various injuries to the human physique / possibility of death	TMHUK employees	2	4	M	1. Specific training on the use of PPE is supplied via the TMHUK training programmes. 2. The training will be supported by a Safe Working Practice (SWP 32-PPE). 3. It is mandatory for all technicians to wear industrial shoes / boots / company overalls / Hi-Viz / Hard Hat / Harness & Lanyard (see above). 4. All technicians will adhere to the customers site procedure and instructions regarding PPE requirements.	1	4	L	All appropriate controls are in place that are reasonably practicable, no further action is necessary	